Subject: Urgent: Request for Reconsideration of Compensation Claim

From:Rewired Rewired (re\_wired@ymail.com) To:customerservices@thameslinkrailway.com Date:Saturday 22 February 2025 at 12:49 GMT

Dear Thameslink Customer Relations Team,

I hope this email finds you well.

I am writing to request a reconsideration of my compensation claim, which was submitted on **February 12, 2025**. As explained in the attached PDF document, my initial claim was rejected due to being submitted outside the 28-day window and because the service was affected by planned engineering work. However, I would like to highlight exceptional circumstances and relevant UK laws and regulations that merit a review of my case.

Please find the attached document detailing the reasons for my request and supporting evidence. I kindly request that you review this information and consider my exceptional circumstances.

I would appreciate your prompt attention to this matter. Should you require any further information or clarification, please do not hesitate to contact me.

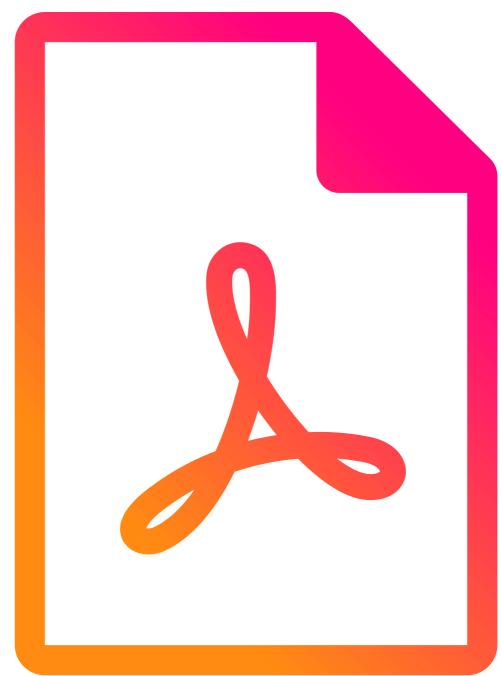
Thank you for your time and assistance.

Kind regards, Simon Paul Cordell

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Urgent-Request-for-Reconsideration-of-Compensation-Claim.pdf 161.9kB